

# VIP TERMS & CONDITIONS



**MASMAGROOMERS  
PET GROOMING CENTRE**

We offer quality service with a personal touch!

## Terms and Condition

- Grooming Package can be used for all your dogs if you have more than 1 dog
- Expiration period is **2 years** for All Packages from date of purchase, thereafter balance credit will be forfeited unless there is a renewal
- For a refund of the package you may opt to do so if you change your mind within 3 days from the date of purchase, thereafter a sum of S\$35 admin charge will be charged for any package cancellation. If a refund is requested, the Bonus credits will be forfeited and any free spa services utilised or will be charged at normal rates and free products given non returnable for cash.
- Package balance is transferable to another Pet and owner if your pet is deceased.
- Package entitles you to enjoy any services or buy any products from Masmagroomers Pet Grooming Centre Pte Ltd
- Customers are advised to call in to check their credit balance when in doubt
- FREE SPA Services can only be used when your pet comes in for Shower, Basic or Full Grooming
- SPA Service consists of:
  - . DEADSEA MUD MINERAL NOURISHING SPA (30MINS)
  - . THERAPEUTIC SKIN TREATMENT SPA(30MINS)
  - . OZONE MICROBUBBLE THERAPHY SPA (20MINS)
  - . GOLDCLASS SILKY RESTORING SPA (20 MINS)
- FREE Purespets Allergy Relief Shampoo on purchase of any Package
- BONUS CREDITS will be credited into your Package account upon purchase of any Grooming Package
- All customers that purchased any grooming package are entitle to 20% OFF any SPA Services

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*Owner Name and Signature*

**I have read and understood all the terms and condition as stated above and I hereby agree to the Terms and Conditions of the Grooming Package purchased from Masmagroomers Pet Grooming Centre Pte Ltd.**



**CALL TODAY!**  
HOTLINE: 8113 0933